



# ShipTalk™

## Varsity's Connectivity Suite

### Key Benefits

- ◆ Improves relationships with supply chain partners via enhanced communication
- ◆ Strengthens customer service by providing real-time shipment visibility
- ◆ Reduces manual labor expenses through automation

### Overview

Varsity ShipTalk™ Connectivity Suite expands visibility and communications between ShipSoft™ users and their supply chain partners. By extending control over shipments beyond the warehouse, ShipTalk enables greater collaboration with carriers and consignees, allows real-time status updates, automates export filing, and gives ShipSoft users the information they need to manage their outbound supply chain.

ShipTalk is comprised of several connectivity tools, which are available individually. Customers select—and pay for—only the tools they require.

- ◆ **UPS Online Tracking**  
UPS Online Tracking provides a direct connection to UPS Host Access to return real-time shipment status information. Instant access to shipment status from any terminal empowers all shipping and customer service representatives with immediate inquiry resolution, improving customer satisfaction and eliminating inefficiencies.
- ◆ **UPS Trace Request**  
By using UPS Trace Request, ShipSoft users who ship via UPS can electronically request copies of signed Proofs of Delivery to be faxed either to their own location or that of a third party making the inquiry.
- ◆ **FedEx Tracking**  
FedEx Tracking provides real-time access to FedEx shipment status updates directly from the IBM System i™ through immediate access to the FedEx server, streamlining and strengthening customer service.
- ◆ **USPS Delivery Confirmation**  
USPS Delivery Confirmation utilizes a batch transmission to upload shipment details to USPS and confirms package delivery status. Delivery status information is then automatically updated in the ShipSoft database. By requesting Delivery Confirmation electronically through ShipTalk, customers can save almost fifty cents per package on delivery confirmation charges.
- ◆ **Alerts**  
Alerts enable customers to automatically generate and send e-mail messages to their consignees or other supply chain partners at the time a package is shipped. Users create message templates and choose which shipment data elements should be captured and included in the message. The message is sent via e-mail directly from the IBM System i.
- ◆ **AES**  
ShipTalk AES enables electronic filing of export documents directly with US Customs and Border Control, ensuring US export compliance before shipment. It provides AES filing support natively from within the ShipSoft application, eliminating the need to print Shipper's Export Declarations or manually enter shipment data into stand-alone AES filing systems.

For more information regarding ShipTalk, contact Varsity at 800.438.SHIP.

SHPTLK.0408